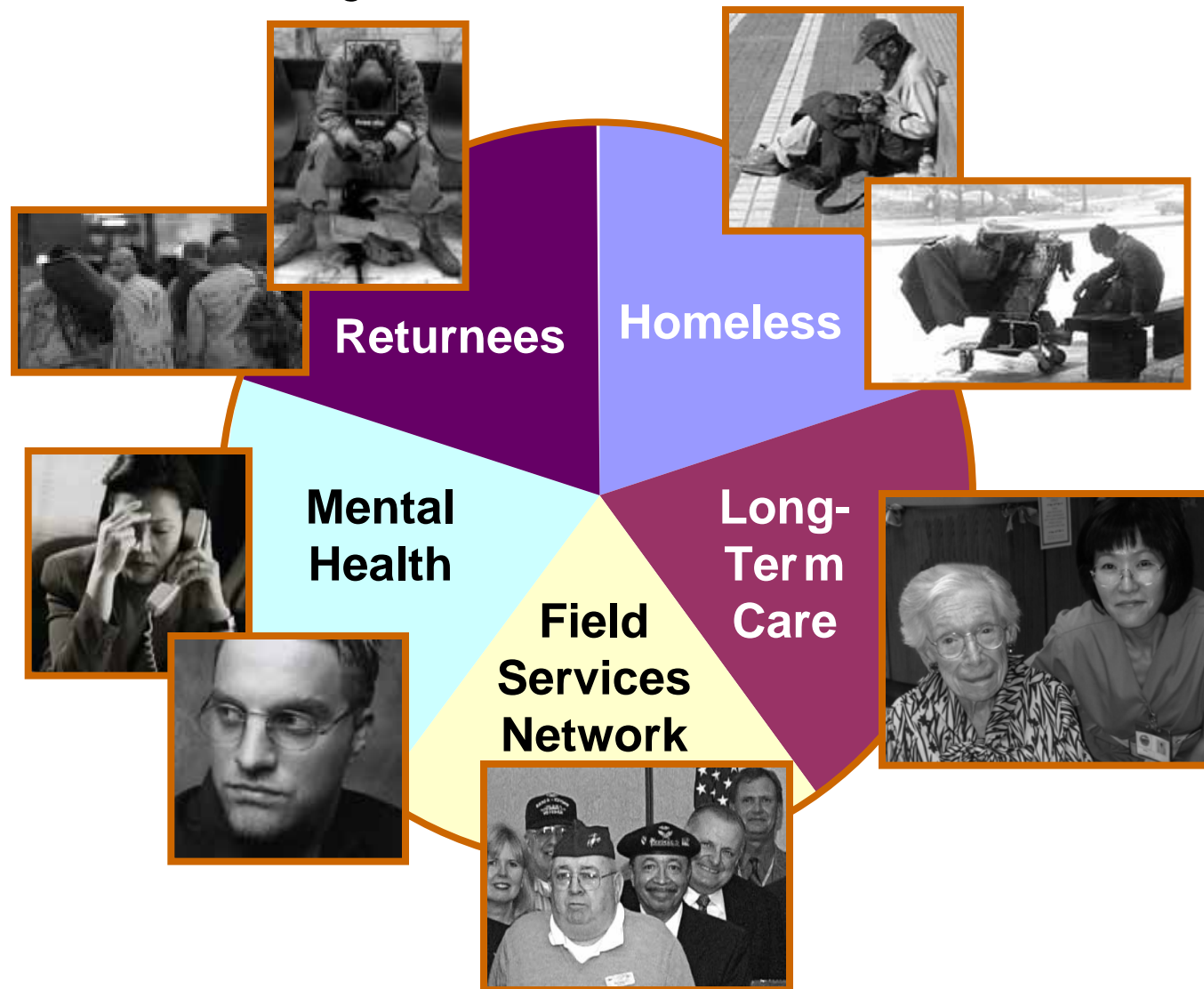


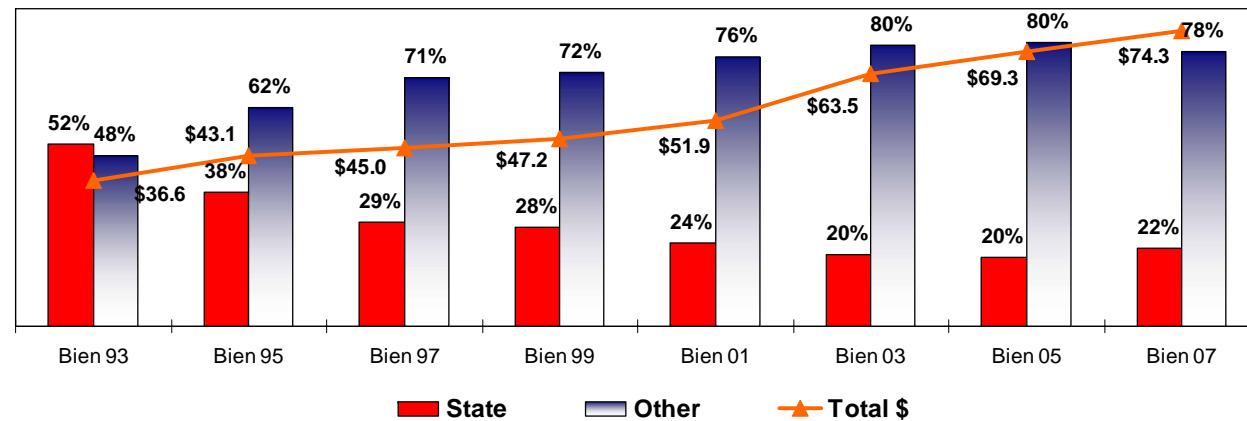
# Supporting Data for Washington State Department of Veterans Affairs

*"Serving Those Who Served"*

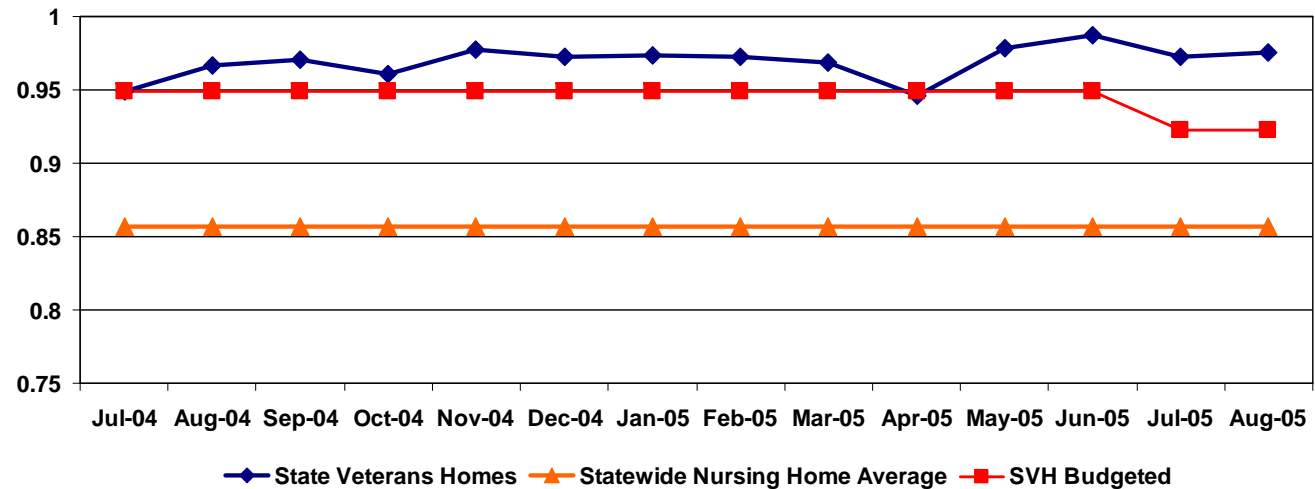


# Budget

**Department of Veterans Affairs  
State Veterans Homes  
Funding History  
(Dollars in Millions)**



**Washington  
Nursing Facility  
Average  
Occupancy Rates**



Data Sources:  
State Veterans Home Occupancy Rates - Facility Census Reports  
Statewide Nursing Home Average - CY 2004 Medicaid Cost Report Public Disclosure Data

## Long-Term Care Choices

### Opportunities for Partnership with the Federal VA

#### Federal VA Programs:

**Adult day health care:** health maintenance and rehabilitative services provided to frail elderly veterans in an outpatient day setting.

**Community residential care:** a service in which veterans who do not require hospital or nursing home care—but who (because of medical or psychosocial health conditions) are unable to live independently—live in VA-approved community residential care facilities; VA pays administrative costs only.

**Home-based primary care:** primary medical care provided in the home by VA physicians, nurses, and other VA healthcare professionals to severely disabled, chronically ill veterans whose conditions make them unsuitable for management in outpatient clinics.

**Homemaker/home health aide:** home health aide and homemaker services, such as grooming, housekeeping, and meal preparation services.

**Home respite care:** home-based services provided to veterans on a short-term basis to give veterans' caregivers a period of relief or respite.

**Hospice care:** home-based palliative and supportive services for veterans in the last phases of incurable disease so that they may live as fully and as comfortably as possible.

**Skilled home health care:** medical services provided to veterans at home by non-VA health care providers.

# Long-Term Care

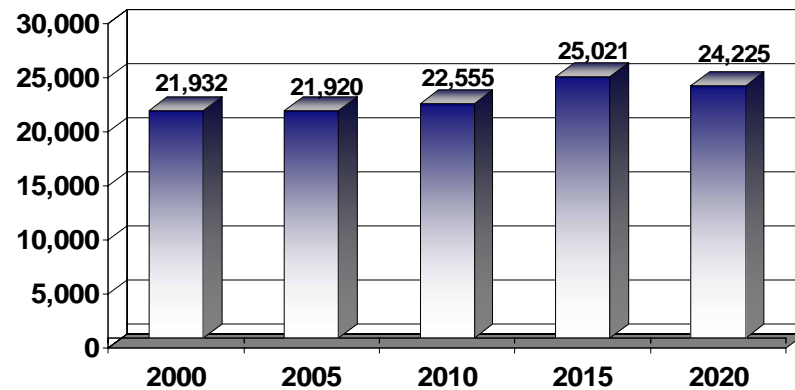
## Characteristics of State Veterans Homes Nursing Residents Compared to Statewide Averages

	<u>Retsil</u>	<u>Orting</u>	<u>Spokane</u>	<u>Statewide</u>
<b><i>Gender<sup>1</sup></i></b>				
Male	96%	87%	95%	34%
Female	4%	13%	5%	66%
<b><i>Age<sup>1</sup></i></b>				
Under 25	0%	0%	0%	0%
25 to 54	5%	1%	2%	7%
55-64	9%	6%	6%	7%
65-74	20%	21%	19%	13%
75-84	44%	49%	50%	33%
85 and Older	22%	23%	24%	40%
<b><i>Average Length of Stay (Months)<sup>2</sup></i></b>	44	22	9	
<b><i>Average Case Mix Index<sup>2</sup></i></b>	1.58	1.71	1.91	1.77
<b><i>No Discharge Potential<sup>1</sup></i></b>	98%	98%	72%	57%
<b><i>No Family Support<sup>2</sup></i></b>	35%	26%	6%	N/A
<b><i>History of Substance Abuse<sup>2</sup></i></b>	80%	75%	13%	N/A
<b><i>Smokers<sup>2</sup></i></b>	60%	22%	9%	N/A
<b><i>Psychiatric Diagnosis<sup>1</sup></i></b>	66%	14%	6%	10%
<b><i>PTSD Diagnosis<sup>2</sup></i></b>	30%	7%	7%	
<b><i>Residents with Dementia<sup>2</sup></i></b>	60%	67%	56%	

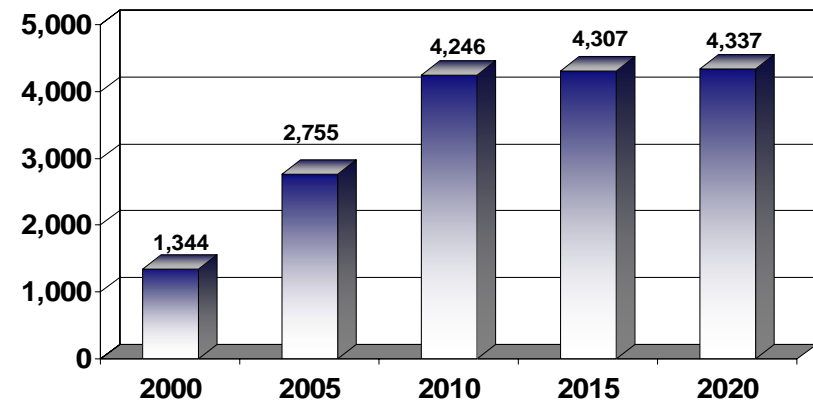
Sources:<sup>1</sup> Center for Health Systems Research & Analysis  
Facility Characteristics Report (4th Qtr 2003)

## WA State Veteran Population Projections

**WA State Medically Indigent Veteran  
Population Aged 65 and Over**



**WA State Medically Indigent Veteran  
Population Aged 85 and Over**



(Household income of below \$20,000 used as a surrogate for medically indigent veterans based on data from WA 2000 Population Survey.)

## Family Activity Days Schedule

<b>DATE</b>	<b>LOCATION</b>	<b>UNIT</b>	<b># ATTENDING</b>
<b>March 5, 2005</b>	N. Fort Lewis	B CO, 14th Engineer BN	Approx 75
<b>July 9, 2005</b>	Ellensburg	116th RAOC	Approx 25
<b>July 10, 2005</b>	Camp Murray	248th RAOC	Approx 65
<b>August 20, 2005</b>	Olympia	HHB, 2/146 Field Artillery	Approx 160 -180
<b>August 20, 2005</b>	Moses Lake	C Co, 1/61 Inf	Approx 140
<b>August 20, 2005</b>	Spokane	HHC, 1/61 Inf	Approx 275
<b>August 20, 2005</b>	Snohomish	HHC, 898 Eng	Approx 80
		A Co 898 Eng	Approx 70
<b>August 20, 2005</b>	Yakima	B Co, 181 Sup Bn	Approx 120 – 140
<b>August 21, 2005</b>	Bellingham	C Co, 898 Eng Bellingham	Approx 74
<b>August 21, 2005</b>	Longview	C Btry, 2/146 Field Artillery	Approx 92
<b>August 27, 2005</b>	Kent	A Co, 1/61 Inf	Approx 110
		B Co, 1/61 Inf	Approx 110
<b>September 10, 2005</b>	Montesano	A Btry, 2/146 Field Artillery	Approx 68
<b>September 10, 2005</b>	Seattle	A Co, 181 Sup BN	Approx 176
		C Co, 181 Sup BN	
<b>September 10, 2005</b>	Puyallup	E Co, 303 Cav	Approx 111
<b>September 11, 2005</b>	Centralia	SVC, 2/146 Field Artillery	Approx 60
<b>September 11, 2005</b>	Seattle	HHC, 81 BCT	Approx 275
<b>October 1, 2005</b>	Seattle	HHC, 181 Sup Bn	
<b>October 1, 2005</b>	Spokane	B Btry 2/146 Field Artillery	
<b>October 1, 2005</b>	Port Orchard	C Co, 1/303 Armor	
<b>October 1, 2005</b>	Kent	281 MI Co	
<b>October 2, 2005</b>	Camp Murray	IOSC/341st MI IOSC	
<b>November 5, 2005</b>	Kent	HHC, 1/303 Armor	
<b>November 5, 2005</b>	Pasco	A Co, 1/303 Armor	
<b>November 6, 2005</b>	Bremerton	B Co, 1/303 Armor	

# Family Activity Days Results

## March – September 2005

March 2005	TOTAL	CLAIMS VETS	READJUSM FILED	EMPLYMT REFS	VHA	TRICARE
Ft Lewis	76	43	35	16		
<b>July 2005</b>						
Ellensburg	24	2	7	5	6	15
Camp Murray	46	17	6	10	13	25
<b>July TOTAL</b>	<b>70</b>	<b>19</b>	<b>13</b>	<b>15</b>	<b>19</b>	<b>40</b>
		<b>27%</b>	<b>19%</b>	<b>21%</b>	<b>27%</b>	
<b>August 2005</b>						
Spokane	142	10	83	13	0/50	142
Olympia	116	6	48	7	13/37	60
Moses Lake	110	10	54	26	25/35	80
Yakima	92	16	33	6	0/43	21
Snohomish	104	28	51	40	55/0	104
Bellingham	74	13	31	30	8/60	74
Longview	92	4	31	9	60/0	92
Kent	236	19	82	29	64/100	236
<b>August TOTAL</b>	<b>966</b>	<b>106</b>	<b>413</b>	<b>160</b>	<b>225/325</b>	<b>809</b>
		<b>13%</b>	<b>43%</b>	<b>17%</b>	<b>23%</b>	
<b>September 2005</b>						
Seattle (Sat)	176	60	77	30	91	176
Puyallup	111	6	40	45	30	111
Montesano	68	5	25	27	17	68
Centralia	60	0	22	16	0	60
Seattle (Sun)	118	30	96	1	105	118
<b>Sept. TOTAL</b>	<b>533</b>	<b>101</b>	<b>260</b>	<b>149</b>	<b>243</b>	
		<b>19%</b>	<b>49%</b>	<b>28%</b>	<b>45%</b>	
<b>YTD Total</b>	<b>1645</b>	<b>269</b>	<b>711</b>	<b>340</b>	<b>487</b>	<b>1382</b>
		<b>17%</b>	<b>43%</b>	<b>21%</b>	<b>30%</b>	<b>84%</b>

### 144 Total Public Servants and Volunteers:

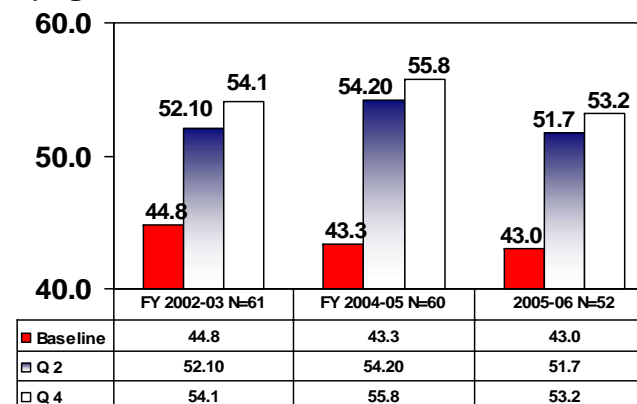
ESD  
ESGR  
DOL-VETS  
Tri-West  
Veterans Health Administration Enrollment  
  
Veterans Benefit Administration  
Seattle Regional Office  
Veterans Health Administration Mental Health  
Vet Centers  
WA State PTSD Contractors  
American Legion  
  
Vietnam Veterans of America  
Disabled American Veterans  
Veterans of Foreign Wars  
Washington Department of Veterans Affairs  
WA National Guard Family Assistance Centers  
AMVETS

# Sustain Veteran Mental Health Functioning

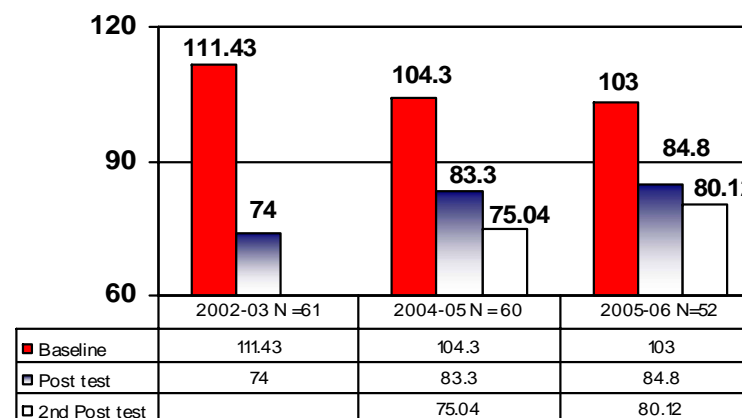
## WDVA PTSD Program Snapshot

- 20 State Funded Contractors
- 9 King County funded contractors
- Annual Funding:
  - \$623,000 State – Plus 13.49% for FY 2006-07
  - \$243,000 King County - (Increase pending for FY06)
  - \$70,000 “Veteran Conversation Corps” (2006-09)
- 1,300+ unique clients seen annually
- 28%-30% of clients are family members
- PTSD Program helps to develop other treatment funding resources - Private Insurance, VA Mental Health Fee Service, Vet Center Contracts

**Global Assessment Functioning Score**  
(higher score indicate better mental health)



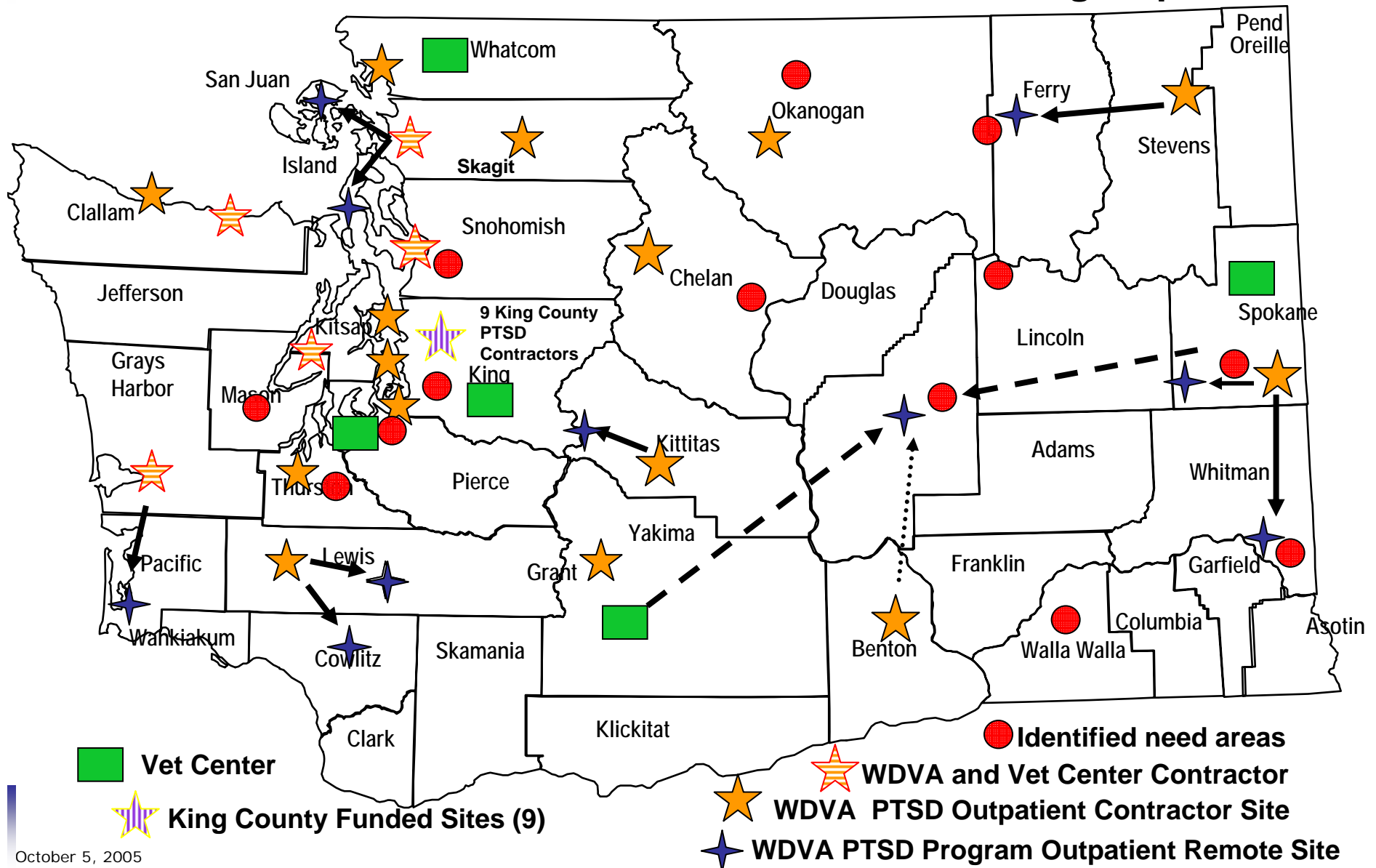
**Outcome Questionnaire 45 Global Assessment**  
(lower scores indicate better mental health)





# WDVA PTSD Program Contractor Sites 2005-06

## Treatment Resources and Needs Working Map



## Field Services Network

**Increasing Washington Veterans' Federal Compensation and Pension Benefits to Decrease Reliance on State Social and Health Services**

**The Field Services Network offers Federal VA Compensation and Pension Claims Services**

OUTPUTS

... so that ...

**Veterans and their families maximize the VA benefits for which they are eligible**

IMMEDIATE OUTCOME

... so that ...

**Reliance on State Social and Health Services is decreased and individual income is increased**

INTERMEDIATE OUTCOME

... so that ...

**Washington veterans will have access to federal VA health care and make a sustained contribution to the State's economic vitality**

ULTIMATE OUTCOME

**2004 VA Compensation and Pension: \$942M  
2004 Health Care: \$520m**

**2005 Compensation and Pension 12.89%**



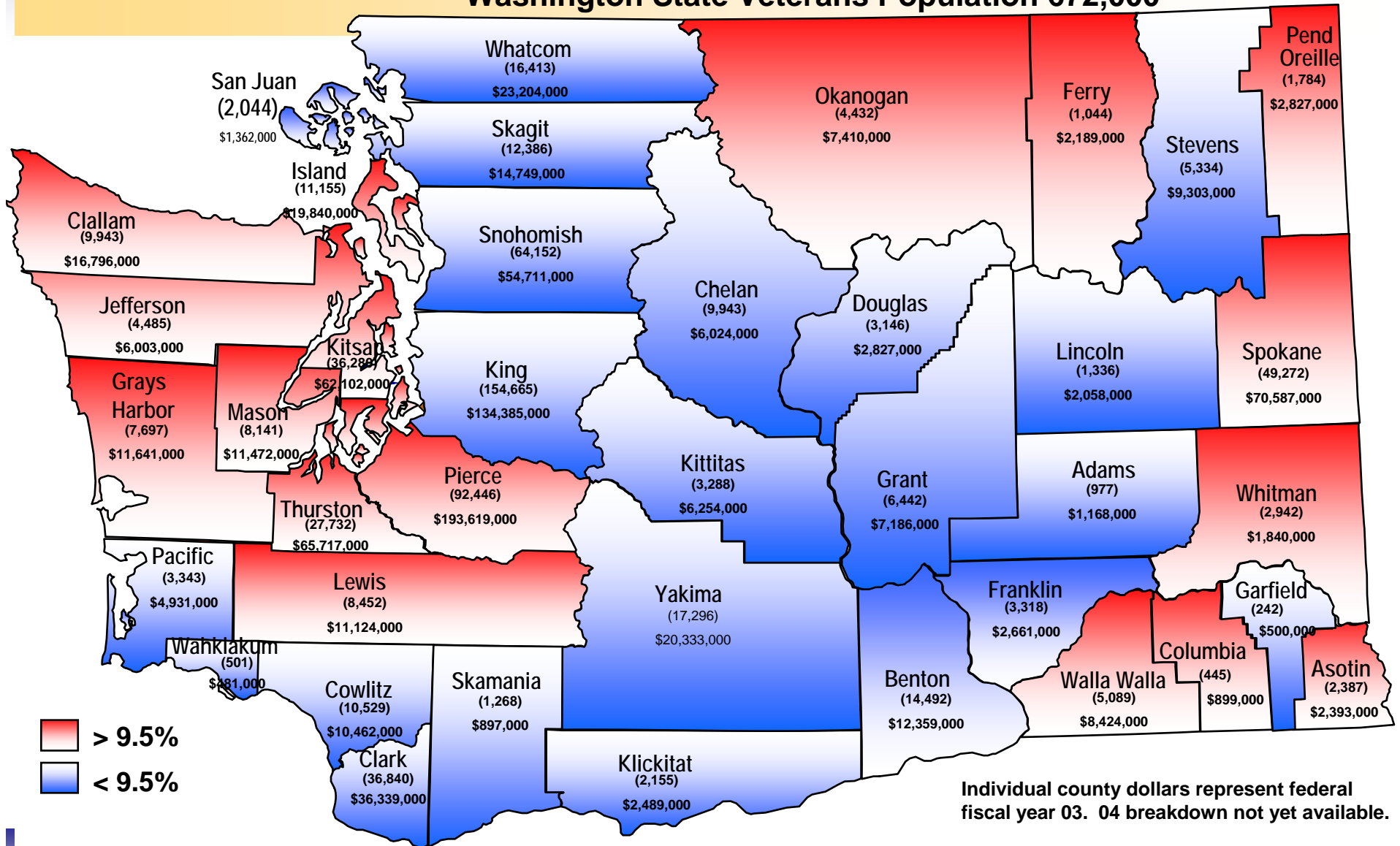
**17% by 2010**

## Vulnerable Children and Adults GMAP

# \$942,000,000 Compensation and Pension into the State of Washington

(Federal Fiscal Year 2004)

## Washington State Veterans Population 672,000



Individual county dollars represent federal fiscal year 03. 04 breakdown not yet available.

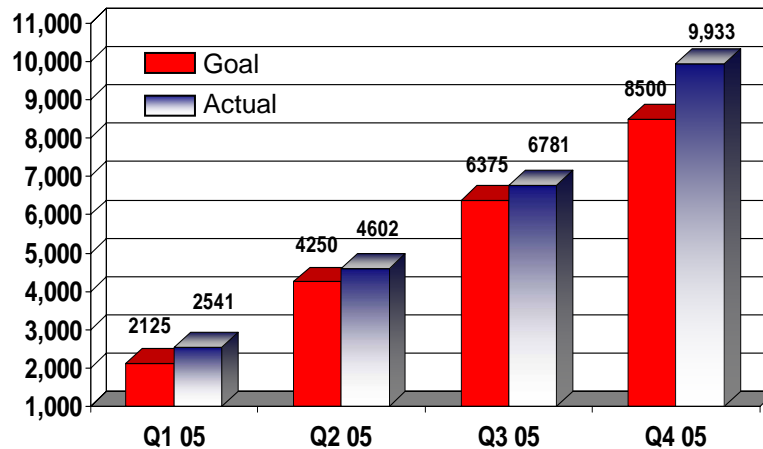
National average 9.5%.

State average 12.89%

October 5, 2005

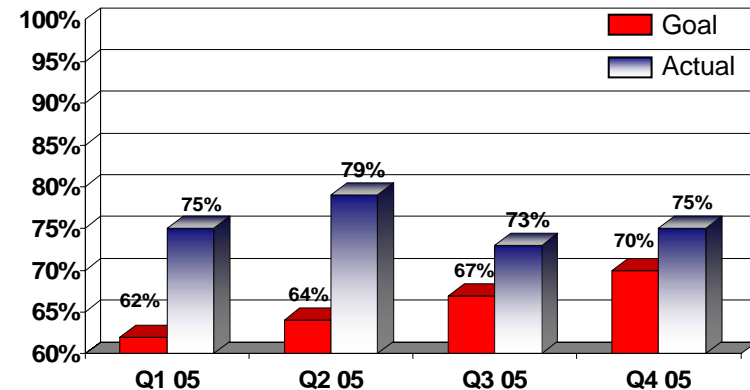
# Claims Quality Assurance Program

**Increase Number of Claims Submitted**



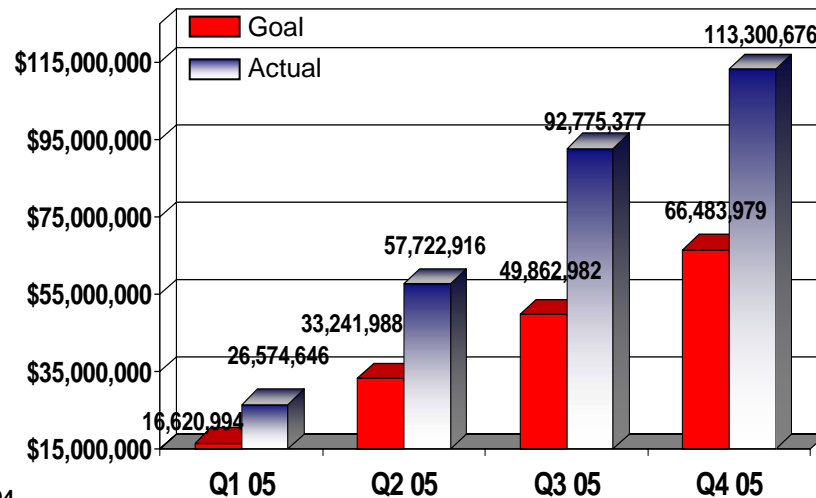
FY 03-04  
Baseline = 2100  
(700/mo x 3)

**Increase Claims Quality Score  
(Coalition "Batting Average")**



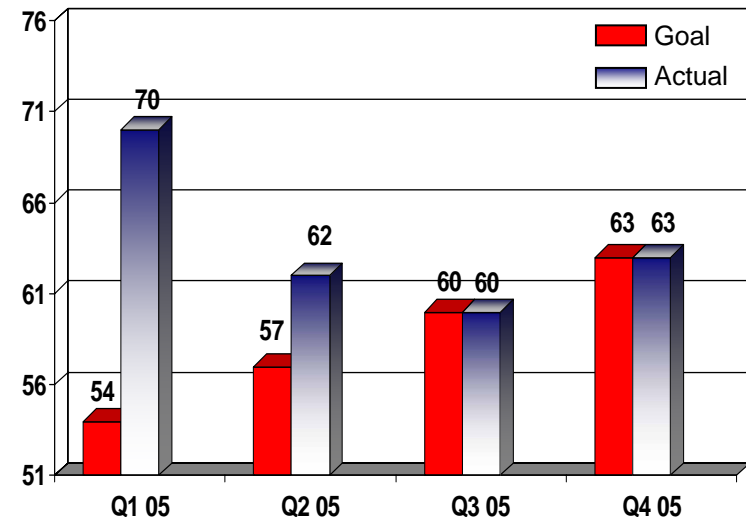
FY 03-04  
Baseline

**Increase Fed VA Compensation  
Revenue by 5% for the year**



FY 03-04  
Baseline = \$15,829,518  
(Avg. per QTR)  
October 2003

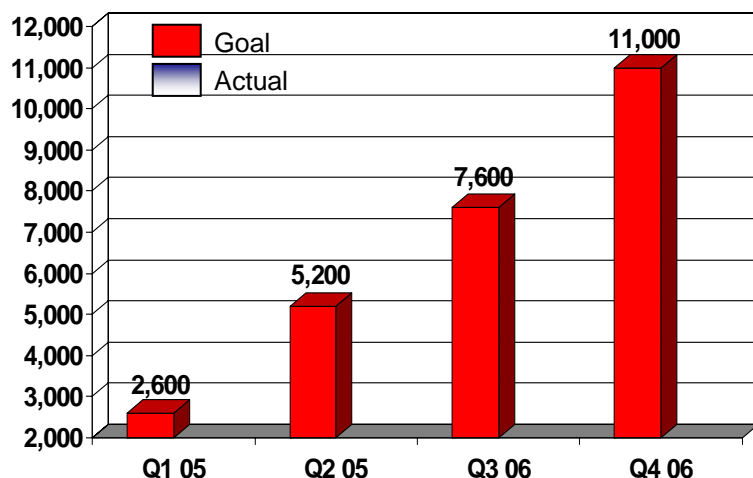
**Number of Contributing Service Officers**



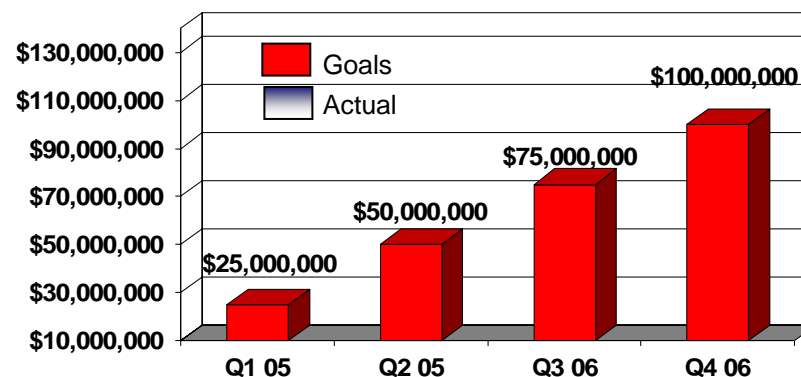
FY 03-04  
Baseline

# Claims Quality Assurance Program FY 05-06 Goals

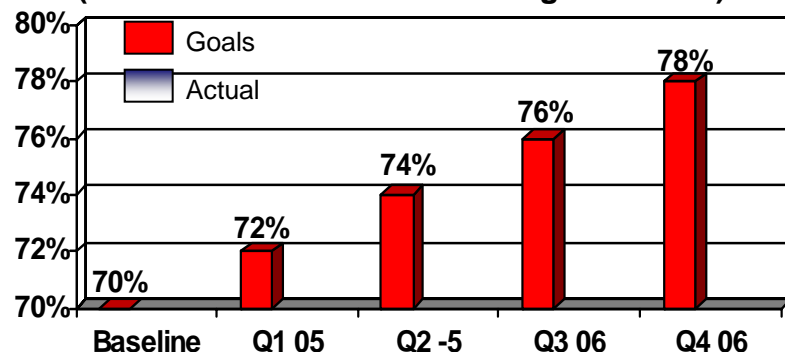
**Increase Number of Claims Submitted**  
(WDVA Coalition of Service Organizations)



**Increase Fed VA Compensation Revenue For The Year**  
(WDVA Coalition of Service Organizations)

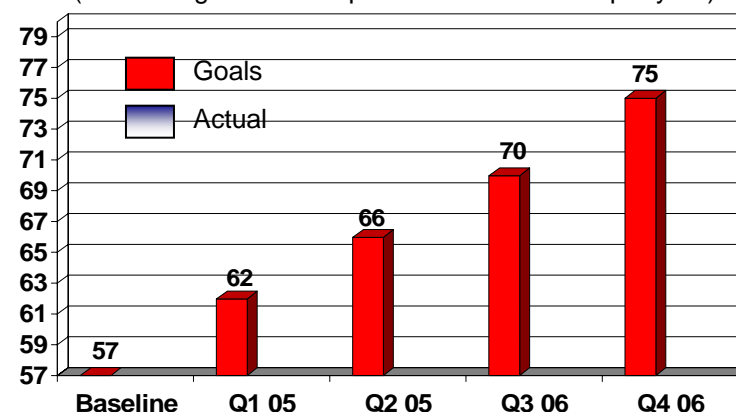


**Increase Claims Quality Score ("Batting Average")**  
(WDVA Coalition of Service Organizations)



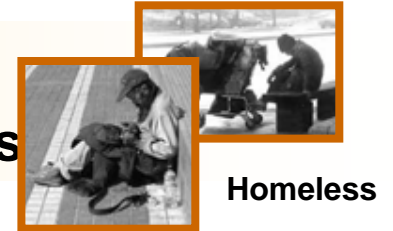
**Increase Number of WDVA Coalition**  
**"Contributing" Service Officers**

\*(SO averages 2 claims per month / 24 claims per year).



# Serving Homeless Veterans

## Investing in Programs that Break Cycle of Homelessness



### The Need:

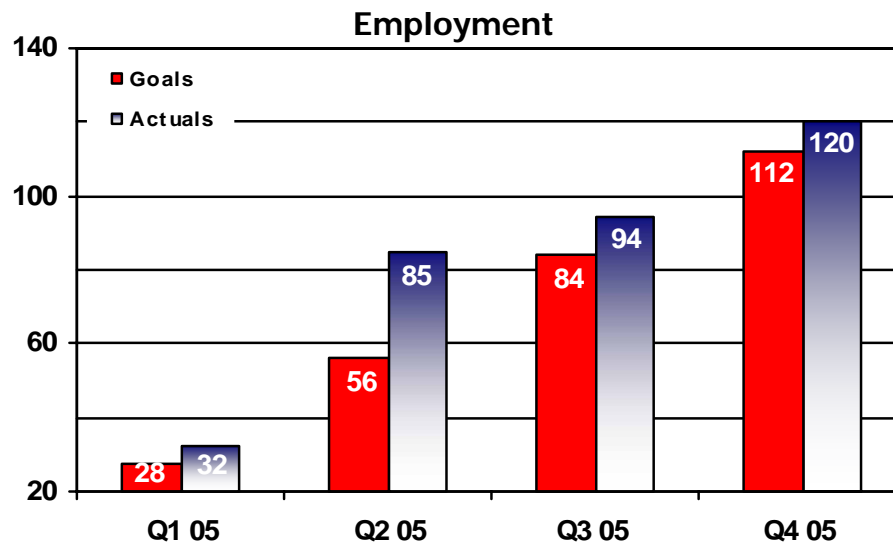
- **30% of Homeless** – are honorably discharged veterans
- **45%** suffer from mental illness
- **50%** have addiction issues

*National Coalition of Homeless Veterans  
USDVA Surveys 2000*

### Goal:

- **Develop Partnerships** – at Federal, State and Local level to effectively serve homeless veterans

### U.S. Department of Labor Grants

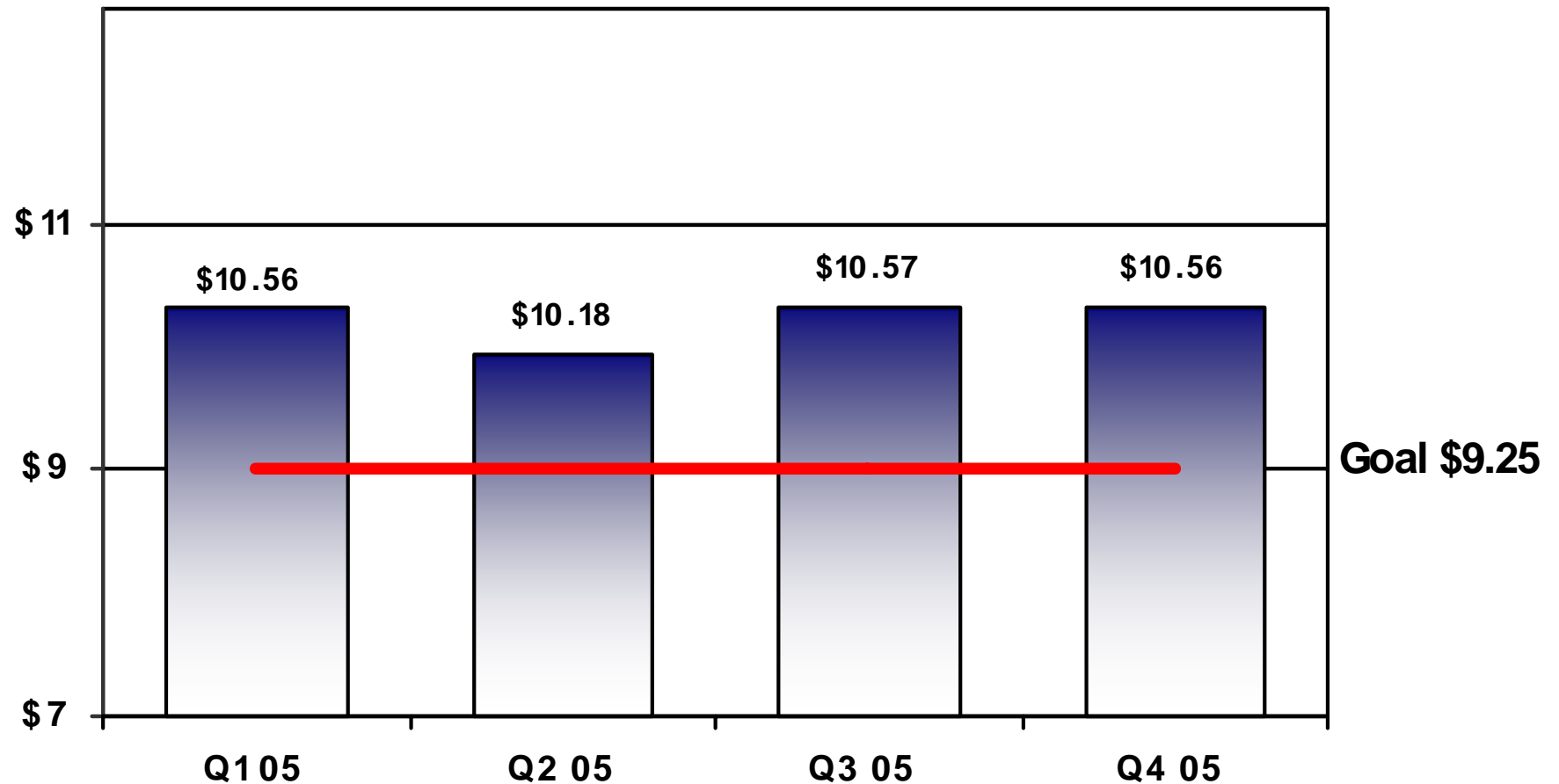


### Action Plans:

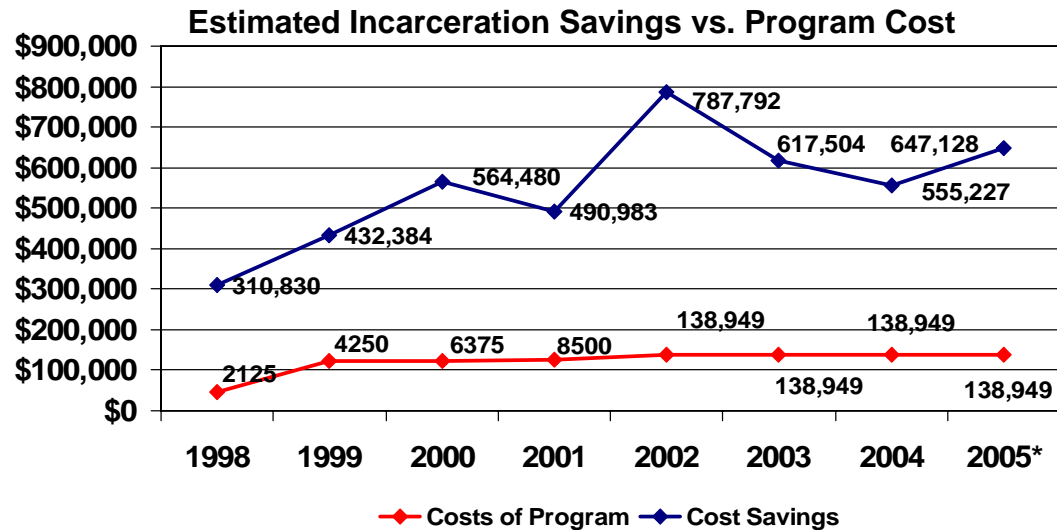
- **Access Federal Grants** – to provide training, employment and emergency housing to veterans
- **Focus Treatment on Causes of Homelessness** – through transitional residence programs lasting an average of six months
- **VA Homeless Providers Grant** – awarded in September, 05 to renovate Building 9 at Retsil
- **Department of Labor Grants** = \$450,000 for 05-06

## Increase Veteran's Wage at Placement

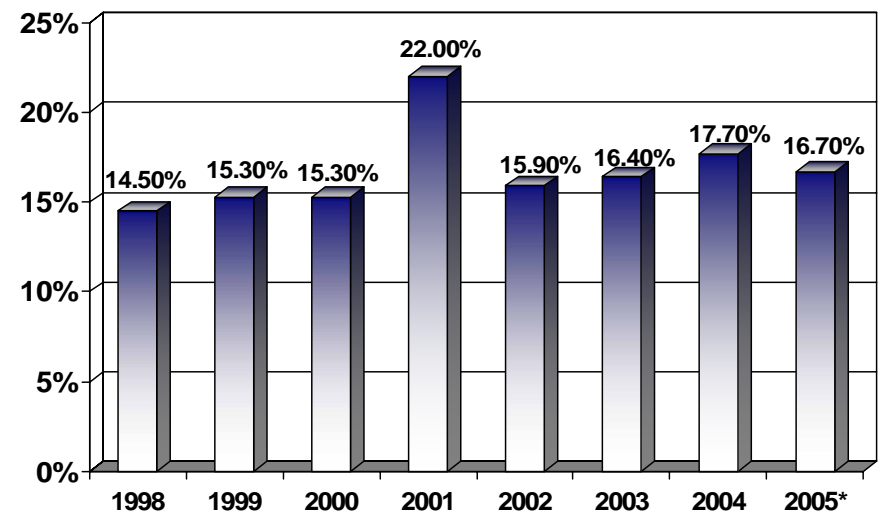
### Homeless Veteran Reintegration Project / Dept. of Labor Grant



# King County Incarcerated Veterans Program



**Recidivism Rate of Veterans in Program  
(Average in King County = 57%)**



\* 2005 is based on current number of months into CY, all others are annual basis (12 months)



## Homeless Providers Grant

- **September 14, 2005 WDVA received notification of grant approval**
  - \$317,211
  - Renovation of building 9 at the Washington Veterans Home (Retsil)
  - Transitional housing for 40 beds
  - Assist 200 veterans per month through Service Center
  - Van to provide homeless veterans transportation